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Retour sur l'usage des outils collaboratifs dans une approche de Knowledge Management globalisée

Louis Pierre Guillaume
Schneider Electric

Life Is On

Schneider
Electric

Schneider Electric, the global specialist in energy management and automation...

€25 billion

FY 2016 revenues

~5%

of revenues
devoted to R&D

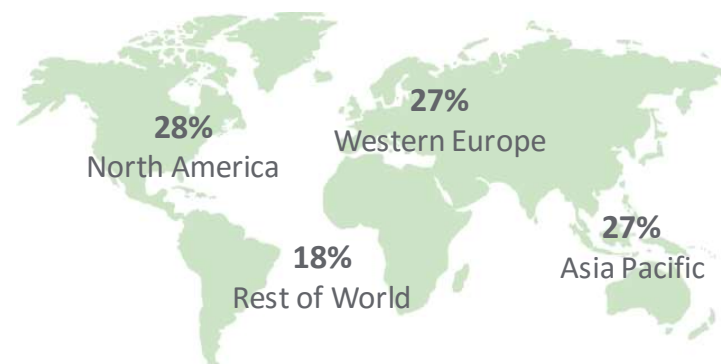
~160,000

people in 100+
countries

Diversified End Markets – FY 2016 revenues



Balanced Geographies – FY 2016 revenues



Schneider Electric, Outils collaboratifs

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People at the heart of our KM system

Communities@ Work

Communities

Trust-based groups of **people** where knowledge easily flow, grow and create value

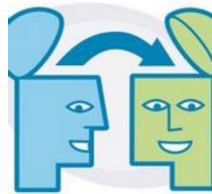


People



Internal Encyclopedia

A common language for an effective communication between **people**

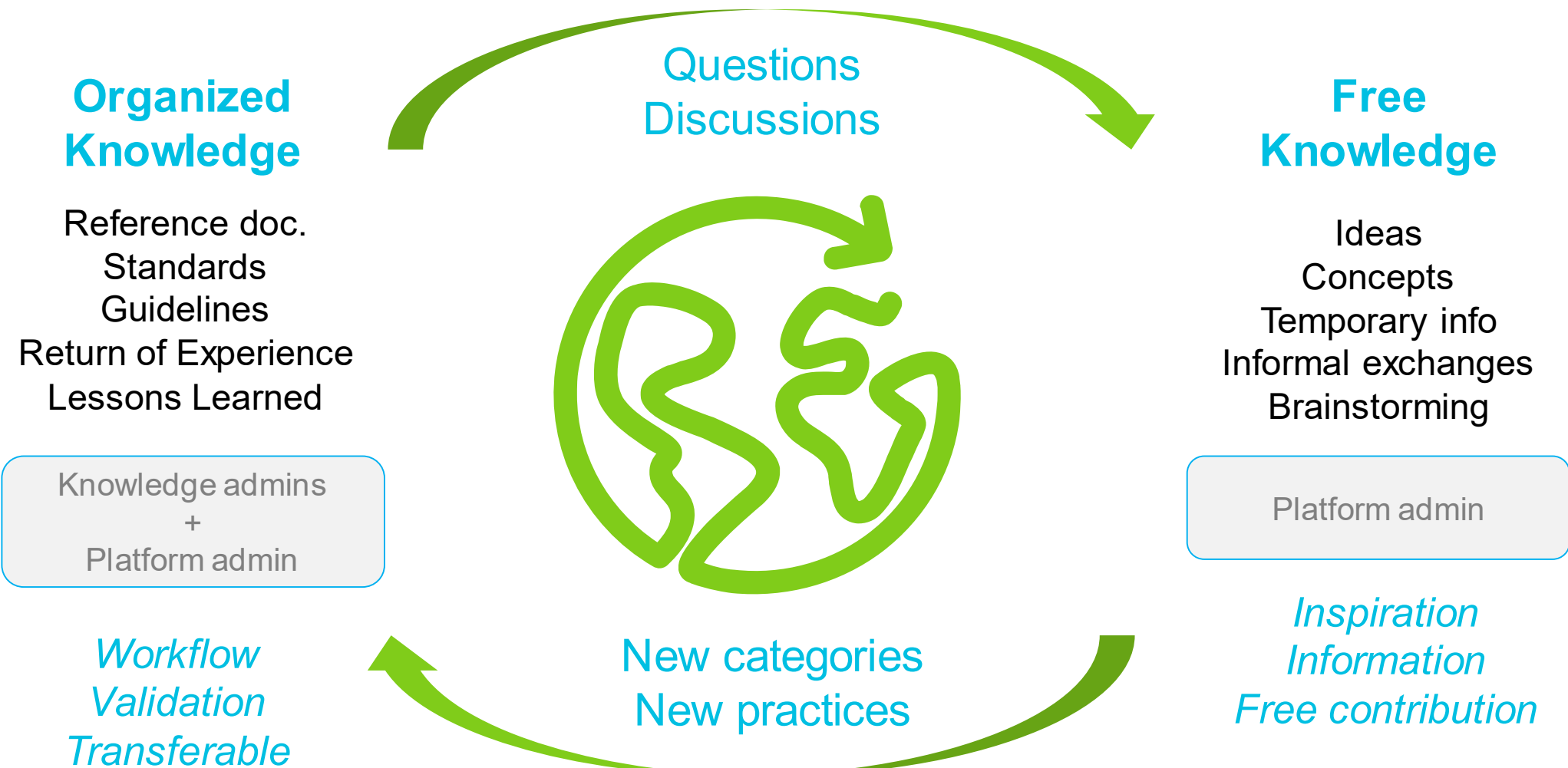


Expertise & Knowledge Transfer

Making the most of our technology so that **experts** can easily be found.

Promote giving culture so that **employees** are available to help others

Employee Digital Experience



Employee Digital Experience Tools

Organized Knowledge

Global Intranet

People Directory

Basic doc
Management

Web site for teams

Advanced doc
Management

Global search

For all

Advanced and
specialized search

For groups of specialists

Free Knowledge

Enterprise Social
collaboration

Unified Com

Internal Wikipedia

Translation

Team space

For all

For groups of
specialists



Reward & Recognition Programs

Q&A



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